

Physician Quality Reporting System 2014 (PQRS)

By

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Physician Quality Reporting System

- The Physician Quality Reporting System (Physician Quality Reporting or PQRS) is a reporting program that uses a combination of incentive payments and payment adjustments to promote reporting of quality information by eligible professionals.
- Beginning in 2015, the program applies a 1.5% payment adjustment to eligible professionals who do not satisfactorily report data on quality measures for covered professional services in 2013.
- In 2016 the payment adjustment increases to 2%.
- Additionally, there will be a 0.5% incentive for reporting in 2014.
- The 2016 payment adjustment will be based on your 2014 reporting.
- Those doctors that do not report PQRS measures will also be assigned the lowest level Value Based Payment Modifier of -1%.
- To avoid the 2016 PQRS payment adjustment, individual eligible professionals and CMS-selected group practices participating in the PQRS Group Practice Reporting Option (GPRO) will have to satisfactorily report data on quality measures for covered professional services provided in 2014.
- Chiropractors are listed as eligible professionals.
- We have three measures that we can report.
 - Measure #131 Pain Assessment and Follow-Up.
 - Measure #182 Functional Outcome Assessment.
 - Measure #317 Preventive Care and Screening: Screening for High Blood Pressure and Follow-Up Documented.
- Measures consist of two major components:
- A denominator that describes the eligible cases for a measure (the eligible patient population associated with a measure's numerator).
- A numerator that describes the clinical action required by the measure for reporting and performance.
- Each component is defined by specific codes described in each measure specification along with reporting instructions and use of modifiers.
- Quality-Data Codes (QDCs)
- QDCs are non-payable Healthcare Common Procedure Coding System (HCPCS) codes comprised of specified CPT Category II codes and/or G-codes that describe the clinical action required by a measure's numerator.
- Clinical actions can apply to more than one condition, and therefore, can also apply to more than one measure.
- There is no enrollment required to to report PQRS measures.
- There are three ways to report PQRS measures.
 - Direct reporting on claim forms.
 - Reporting through a Qualified Registry.
 - Reporting through EHR

- Unfortunately none of the measures that can be reported through EHR are measures that chiropractors can report.
- Also, I have not found a Qualified Registry that applies to chiropractic.
- The satisfactory reporting requirements are:
 - Report at least 3 measures, OR,
 - If less than 3 measures apply to the eligible professional, report 1—2 measures; AND
 - Report each measure for at least 50 percent of the eligible professional’s Medicare Part B FFS patients seen during the reporting period to which the measure applies.
- Measures with a 0 percent performance rate will not be counted.
- The reporting period is January 1, 2014 to December 31, 2014.
- There is one way an individual eligible professional may meet the criteria for satisfactory reporting for the 2016 PQRS payment adjustment:
- Meet the criteria for satisfactory reporting for the 2014 PQRS Incentive

PQRS Measure #131

- Measure #131: Pain Assessment and Follow-Up.
- This measure documents the use of standardized pain assessment tools.
- This is different from standardized outcomes assessment questionnaires.
- This measure identifies the percentage of patients aged 18 years and older with documentation of a pain assessment through discussion with the patient including the use of a standardized tool(s) on each visit AND documentation of a follow-up plan when pain is present.
- This measure is to be reported for each visit occurring during the reporting period for patients seen during the reporting period.
- There is no diagnosis associated with this measure.
- This measure may be reported by eligible professionals who perform the quality actions described in the measure based on the services provided and the measure-specific denominator coding.
- The documented follow up plan must be related to the presence of pain.
 - For example:
 - “Patient referred to pain management specialist for back pain”
 - “Return in two weeks for re-assessment of pain”
- For chiropractors I would suggest the following:
 - “Patient will be evaluated at the next visit to determine the effect of treatment on their current pain level.”
- CPT codes and patient demographics are used to identify patients who are included in the measure’s denominator.
- G-codes are used to report the numerator of the measure.
- When reporting the measure via claims, submit the listed CPT codes, and the appropriate numerator G-code.
- Definitions
 - **Pain Assessment**- Documentation of a clinical assessment for the presence or absence of pain using a standardized tool is required. A multi-dimensional clinical assessment of pain using a standardized tool may include characteristics of pain; such as: location, intensity, description, and onset/duration.
 - **Standardized Tool** – An assessment tool that has been appropriately normalized and validated for the population in which it is used.
 - Examples of tools for pain assessment, include, but are not limited to:
 - Brief Pain Inventory (BPI)

- Faces Pain Scale (FPS)
- McGill Pain Questionnaire (MPQ)
- Multidimensional Pain Inventory (MPI)
- Neuropathic Pain Scale (NPS)
- Numeric Rating Scale (NRS)
- Oswestry Disability Index (ODI)
- Roland Morris Disability Questionnaire (RMDQ)
- Verbal Descriptor Scale (VDS)
- Verbal Numeric Rating Scale (VNRS)
- Visual Analog Scale (VAS)
- **Follow-Up Plan** – A documented outline of care for a positive pain assessment is required. This **must** include a planned follow-up appointment or a referral, a notification to other care providers as applicable OR indicate the initial treatment plan is still in effect. These plans may include pharmacologic and/or educational interventions.
- **Not Eligible** – A patient is not eligible for pain assessment and/or follow-up if the following reason exists:
 - Severe mental and/or physical incapacity where the person is unable to express himself/herself in a manner understood by others.
 - Patient is in an urgent or emergent situation where time is of the essence and to delay treatment would jeopardize the patient’s health status.
- For chiropractors, the denominator is one of the codes 98940, 98941, or 98942.
- This is to be reported on **all** patient encounters for patients aged 18 years and over.
- The numerators are in groups of two.
- You choose which group is appropriate.
- Then choose one of the two options within the group.
- Numerator Quality-Data Coding Options for Reporting Satisfactorily:
 - **Pain Assessment Documented as Positive and Follow-up Plan Documented**
 - **G8730:** Pain assessment documented as positive utilizing a standardized tool AND a follow-up plan is documented. **OR**
 - **G8731:** Pain assessment documented as negative, no follow-up plan required.
 - **Patient not Eligible for Pain Assessment for Documented Reasons**
 - **G8442:** Documentation that patient is not eligible for a pain assessment. **OR**
 - **G8939:** Pain assessment documented, follow-up plan not documented, patient not eligible/appropriate
 - **Pain Assessment not Documented, Reason not Given.**
 - **G8732:** No documentation of pain assessment, reason not given. **OR**
 - **G8509:** Documentation of positive pain assessment; **no** documentation of a follow-up plan, reason not given.

PQRS Measure #182

- Measure #182 Functional Outcome Assessment.
- This measure documents the use of standardized outcome assessment questionnaires.
- Percentage of patients aged 18 years and older with documentation of a current functional outcome assessment using a standardized functional outcome assessment tool AND documentation of a care plan based on identified functional outcome deficiencies.
- This measure is to be reported **each visit** for patients seen during the 12 month reporting period.
- The functional outcome assessment is required to be **current** as defined in the definition section.

- This measure may be reported by eligible professionals who perform the quality actions described in the measure based on the services provided and the measure-specific denominator coding.
- **Note:** A functional outcome assessment is multi-dimensional and quantifies pain and neuromusculoskeletal capacity; therefore the use of a standardized tool assessing pain alone, such as the visual analog scale (VAS), does **not** meet the criteria of a functional outcome assessment standardized tool.
- The intent of the measure is for the functional outcome assessment tool to be utilized at a minimum of every 30 days but reporting is required each visit due to coding limitations.
- Therefore, for visits occurring within 30 days of a previously documented functional outcome assessment, the numerator quality-data code **G8942** should be used for reporting purposes.
- CPT codes and patient demographics are used to identify patients that are included in the measure's denominator.
- G-codes are used to report the numerator of the measure.
- When reporting the measure via claims, submit the listed CPT codes, and the appropriate numerator G-code.
- Definitions
 - **Standardized Tool** – An assessment tool that has been appropriately normalized and validated for the population in which it is used.
 - Examples of tools for functional outcome assessment include, but are not limited to:
 - Oswestry Disability Index (ODI)
 - Roland Morris Disability/Activity Questionnaire (RM)
 - Neck Disability Index (NDI)
 - Patient-Reported Outcomes Measurement Information System (PROMIS)
 - **Functional Outcome Assessment** – Patient completed questionnaires designed to measure a patient's limitations in performing the usual human tasks of living and to directly quantify functional and behavioral symptoms.
 - **Current (Functional Outcome Assessment)** – A patient having a documented functional assessment within the previous 30 days.
 - **Functional Outcome Deficiencies** – Impairment or loss of physical function related to neuromusculoskeletal capacity, may include but are not limited to: restricted flexion, extension and rotation, back pain, neck pain, pain in the joints of the arms or legs, and headaches.
 - **Care Plan** – A care plan is an ordered assembly of expected/planned activities or actionable elements based on identified deficiencies. These may include observations goals, services, appointments and procedures, usually organized in phases or sessions, which have the objective of organizing and managing health care activity for the patient, often focused on one or more of the patient's health care problems. Care plans may also be known as a treatment plan.
 - **Not Eligible** – A patient is not eligible if the following reasons(s) exist:
 - Patient refuses to participate.
 - Patient unable to complete questionnaire.
 - Patient is in an urgent or emergent medical situation where time is of the essence and to delay treatment would jeopardize the patient's health status.
- For chiropractors, the denominator is one of the codes 98940, 98941, or 98942.
- This is to be reported on all patient encounters for patients aged 18 years and over.
- The numerators are in groups.
- You choose which group is appropriate.

- Then choose one of the options from within the group.
- Numerator Quality-Data Coding Options for Reporting Satisfactorily:
- **Functional Outcome Assessment and Care Plan Documented**
 - **G8539:** Functional outcome assessment documented as positive using a standardized tool **AND** a care plan based, on identified deficiencies on the date of the functional outcome assessment, is documented. **OR**
 - **G8542:** Functional outcome assessment using a standardized tool is documented; no functional deficiencies identified, care plan not required. **OR**
 - **G8942:** Functional outcome assessment using a standardized tool is documented within the previous 30 days and care plan, based on identified deficiencies on the date of the functional outcome assessment, is documented.
- **Functional Outcome Assessment not Documented, Patient not Eligible.**
 - **G8540:** Documentation that the patient is not eligible for a functional outcome assessment using a standardized tool. **OR**
 - **G9227:** Functional outcome assessment documented, care plan not documented, documentation the patient is not eligible for a care plan.
- **Functional Outcome Assessment not Documented, Reason not Given.**
 - **G8541:** Functional outcome assessment using a standardized tool not documented, reason not given. **OR**
 - **G8543:** Documentation of a current functional outcome assessment using a standardized tool; care plan not documented, reason not given.
- Outcome Assessment Protocol
 - At the initial assessment visit you administer an outcome assessment questionnaire and find a functional deficiency.
 - From this you develop a treatment plan.
 - You would use **G8539** for that visit.
 - For the next 30 days you follow the treatment plan with treatment visits.
 - You would use **G8942** for each of these visits.
 - At the end of the 30 days you would re-evaluate the patient at an assessment visit.
 - You would administer another outcome assessment questionnaire, find functional deficiencies and develop a new treatment plan.
 - You would use **G8539** for this visit.
- Standardized outcome assessments, questionnaires or tools are a vital part of evidence-based practice.
- Despite the recognition of the importance of outcomes assessments, questionnaires and tools, recent evidence suggests their use in clinical practice is limited.
- Selecting the most appropriate outcomes assessment, questionnaire or tool enhances clinical practice by:
 - (1) identifying and quantifying body function and structure limitations;
 - (2) formulating the evaluation, diagnosis, and prognosis;
 - (3) informing the plan of care; and
 - (4) helping to evaluate the success of physical therapy interventions.

Measure #317

- Measure # 317; Preventive Care and Screening: Screening for High Blood Pressure and Follow-Up Documented

- Percentage of patients aged 18 years and older seen during the reporting period who were screened for high blood pressure AND a recommended follow-up plan is documented based on the current blood pressure (BP) reading as indicated.
- This measure is to be reported a minimum of once per reporting period for patients seen during the reporting period. (January 1 to December 31)
- Eligible professionals who report the measure must perform the blood pressure screening at the time of a qualifying visit and may not obtain measurements from external sources.
- This measure may be reported by eligible professionals who perform the quality actions described in the measure based on the services provided and the measure-specific denominator coding.
- The documented follow up plan must be related to the current BP reading as indicated.
- For example: “Patient referred to primary care provider for BP management.”
- Definitions
 - **BP Classification** - BP is defined by four BP reading classifications as listed in the “Recommended Blood Pressure Follow-Up” table below including Normal, Pre-Hypertensive, First Hypertensive, and Second Hypertensive Readings.
 - **Recommended BP Follow-Up** - The current *Report of the Joint National Committee on the Prevention, Detection, Evaluation, and Treatment of High Blood Pressure (JNC)* recommends BP screening intervals, lifestyle modifications and interventions based on the current BP reading as listed in the “Recommended Blood Pressure Follow-Up” table below.
 - **Lifestyle Modifications** - The current JNC report outlines lifestyle modifications which must include one or more of the following as indicated: Weight Reduction, Dietary Approaches to Stop Hypertension (DASH) Eating Plan, Dietary Sodium Restriction, Increased Physical Activity, or Moderation in Alcohol (ETOH) Consumption.
 - **Second Hypertensive Reading** - Requires a BP reading of Systolic BP \geq 140 mmHg OR Diastolic BP \geq 90 mmHg during the current encounter AND a most recent BP reading within the last 12 months Systolic BP \geq 140 mmHg OR Diastolic BP \geq 90 mmHg.
 - **Second Hypertensive Reading Interventions** - The current JNC report outlines interventions based on BP Readings shown in the “Recommended Blood Pressure Follow-Up” table and **must** include one or more of the following as indicated: Anti-Hypertensive Pharmacologic Therapy, Laboratory Tests, or Electrocardiogram (ECG).

Recommended Blood Pressure Follow-Up Table

| BP Classification | Systolic BP mmHg | Diastolic BP mmHg | Recommended Follow-Up (<i>must include all indicated actions for each BP Classification</i>) |
|---------------------------------------|------------------|---------------------|--|
| <i>Normal BP Reading</i> | < 120 | AND < 80 | <ul style="list-style-type: none"> No Follow-Up required |
| <i>Pre-Hypertensive BP Reading</i> | ≥ 120 AND ≤ 139 | OR ≥ 80 AND ≤ 89 | <ul style="list-style-type: none"> Rescreen BP within a minimum of 1 year <i>AND</i> Recommend Lifestyle Modifications OR Referral to Alternative/Primary Care Provider |
| <i>First Hypertensive BP Reading</i> | ≥ 140 | OR ≥ 90 | <ul style="list-style-type: none"> Rescreen BP within a minimum of ≥ 1 day and ≤ 4 weeks <i>AND</i> Recommend Lifestyle Modifications OR Referral to Alternative/Primary Care Provider |
| <i>Second Hypertensive BP Reading</i> | ≥ 140 | OR ≥ 90 | <ul style="list-style-type: none"> Recommend Lifestyle Modifications <i>AND</i> 1 or more of the Second Hypertensive Reading Interventions (see definitions) OR Referral to Alternative/Primary Care Provider |

- **Not Eligible** – A patient is **not** eligible if one or more of the following reason(s) are documented:
 - Patient has an active diagnosis of hypertension.
 - Patient refuses to participate (either BP measurement or follow-up).
 - Patient is in an urgent or emergent situation where time is of the essence and to delay treatment would jeopardize the patient’s health status. This may include but is not limited to severely elevated BP when immediate medical treatment is indicated.
- For chiropractors, the denominator is one of the codes 98940, 98941, or 98942.
- This is to be reported on **one** patient encounter for patients aged 18 years and over.
- For chiropractors, the denominator is one of the codes 98940, 98941, or 98942.
- This is to be reported on one patient encounter for patients aged 18 years and over.
- **Normal Blood Pressure Reading Documented, Follow-Up not Required**
- **G8783:** Normal blood pressure reading documented, follow-up not required. **OR**
- **Pre-Hypertensive or Hypertensive Blood Pressure Reading Documented, AND Indicated Follow-Up Documented**
- **G8950:** Pre-Hypertensive or Hypertensive blood pressure reading documented, AND the indicated follow-up is documented.
- **OR**
- **Blood Pressure Reading not Documented, Patient not Eligible**
- **G8784:** Blood pressure reading not documented, documentation the patient is not eligible. **OR**
- **Pre-Hypertensive or Hypertensive Blood Pressure Reading Documented, Indicated Follow-Up not Documented, Patient not Eligible**

- **G8951:** Pre-Hypertensive or Hypertensive blood pressure reading documented, indicated follow-up not documented, documentation the patient is not eligible.
- **OR**
- **Blood Pressure Reading not Documented, Reason not Given**
- **G8785:** Blood pressure reading not documented, reason not given. **OR**
- **Pre-Hypertensive or Hypertensive Blood Pressure Reading Documented, Indicated Follow-Up not Documented, Reason not Given**
- **G8952:** Pre-Hypertensive or Hypertensive blood pressure reading documented, indicated follow-up not documented, reason not given.
- Blood Pressure protocol based on guidelines in PQRS.
 - Take patient's blood pressure.
 - If systolic is not over 120 and the diastolic is not over 80, patient is within normal range and no further action is required.
 - If systolic is between 120 and 139 and/or diastolic is between 80 and 89, patient is pre-hypertensive and you should recommend lifestyle modifications.
 - Blood Pressure protocol based on guidelines in PQRS.
 - Take patient's blood pressure.
 - If systolic is not over 120 and the diastolic is not over 80, patient is within normal range and no further action is required.
 - If systolic is between 120 and 139 and/or diastolic is between 80 and 89, patient is pre-hypertensive and you should recommend lifestyle modifications.
- Both measure #131 and #182 specifically list the Oswestry Disability Index (which is another name for the Oswestry Low Back Disability Index) and the Roland Morris Questionnaire as acceptable standardized tools.
- You may be able to use the following to satisfy the requirements for both measure #131 and #182:
 - Revised Oswestry Low Back Pain Disability Questionnaire.
 - Neck Disability Index.
 - Rowland-Morris Questionnaire.
- These measures are to be reported when filing the claim.
- When filing electronically you may, depending on the software, be able to automate the process.
- When filing paper claims you should place the correct codes as illustrated in the following slides.
- It is important to place an entry in the charge field.
- See example on next page.
- **Note:** This example is provided by Medicare and does not contain chiropractic specific codes.

21. Review applicable PQRS measures related to ANY diagnosis (Dx) listed in Item 21. Up to 8 Dx may be entered electronically.

24D. Procedures, Services, or Supplies - CPT/HCPCS, Modifier(s) as needed

QDC codes must be submitted with a line-item charge of \$0.01 for 2014. Charge fields cannot be blank.

| 21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items 1, 2, 3 or 4 to Item 24E by Line) | | | | | | | | | | 22. MEDICAID RESUBMISSION CODE | | ORIGINAL REF. NO. | | | | | | | | | |
|--|--------|-------------------------------|---|---|---|---|---|---|----|--------------------------------|----|-------------------|---------------------|--------|---|----------------------|---------------|------------------|------------------|--------------|-----------------------------|
| 23. PRIOR AUTHORIZATION NUMBER | | | | | | | | | | 24. A. DATE(S) OF SERVICE | | | B. PLACE OF SERVICE | C. EMG | D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER | E. DIAGNOSIS POINTER | F. \$ CHARGES | G. DAYS OR UNITS | H. ICD-9-CM PLAN | I. ID. QUAL. | J. RENDERING PROVIDER ID. # |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | |
| 1 | 250.00 | Diabetes Mellitus | | | | | | | | | | | | | | | | | | | |
| 2 | 414.00 | Coronary Artery Disease (CAD) | | | | | | | | | | | | | | | | | | | |
| 3 | | | | | | | | | | | | | | | | | | | | | |
| 4 | | | | | | | | | | | | | | | | | | | | | |
| 5 | | | | | | | | | | | | | | | | | | | | | |
| 6 | | | | | | | | | | | | | | | | | | | | | |

25. FEDERAL TAX I.D. NUMBER SSN EIN
XX-XXXXXXX X

26. PATIENT'S ACCOUNT NO. XXXXX

27. ACCEPT ASSIGNMENT? (For govt. claims, see back) X YES NO

28. TOTAL CHARGE \$ 47.00

29. AMOUNT PAID \$

30. BALANCE DUE \$ 47.00

31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)

32. SERVICE FACILITY LOCATION INFORMATION

33. BILLING PROVIDER INFO & P

33a. The NPI of the billing provider is entered here. If a solo practitioner, then enter the individual NPI; if a Group is billing, enter the NPI of the Group here. This is a required field.

PH

NUCC Instruction Manual available at: www.nucc.org

APPROVED OMB-0950-0999 FORM CMS-1500 (04/09)

- By participating in the PQRS you will avoid a 2% cut in your fees starting in 2016.
- You will also be establishing your Value Based Modifier (VBM).
- The VBM will be effective for chiropractors in 2017 and will be based on your 2015 PQRS participation.
- All of the G-codes are not payable codes.
- You should watch for a code N365 on the remittance advisories.
- N365 reads: "This procedure code is not payable. It is for reporting/information purposes only."
- This code will indicate that the reporting code passed into the national database.
- Reporting the PQRS measures is essential for two reasons.
- To ensure that you are paid the maximum amount available from Medicare
- To build as accurate of a performance database as possible for chiropractic procedures.
- Accurately reporting the PQRS measures will prove beneficial to both you and the profession.